



INTEGRATION JOINT BOARD

Date of Meeting	15 December 2021
Report Title	Chief Officer's Report
Report Number	HSCP.21.126
Lead Officer	Sandra MacLeod
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Consultation Checklist Completed	Yes
Directions Required	No
Appendices	None

1. Purpose of the Report

- 1.1. The purpose of the report is to provide the Integration Joint Board (IJB) with an update from the Chief Officer.

2. Recommendations

- 2.1. It is recommended that the IJB note the detail contained in the report.

3. Summary of Key Information

Local Updates

3.1. Staff Wellbeing

A number of practical supports have already been purchased from the available Scottish Government budget for staff wellbeing. These include teas/coffees; personal alarms and winter driving packs. Other items have been



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ordered but are in a supply queue. Free complimentary therapies start in January 2022 across the City.

The Grampian Psychological Hub was a winner at the recent Scottish Health Awards and Fiona Mitchelhill, ACHSCP Lead Nurse was a well-deserved finalist.

3.2. Vaccinations

Aberdeen has made very good progress in providing flu and Covid booster vaccinations. A rapid acceleration of activity has been instructed by the Scottish Government and in part this will be achieved with ongoing military support at least until 20 December 2021. The vaccination programme will remain open most of the festive holiday period, including working on all of the public holidays and in additional venues at the weekend.

3.3. Aberdeen City IJB – Our Culture Statement of Intent

Following the work developed by the three different workstreams tasked with looking at the development of the culture for the IJB, a joint Member and Leadership Team session was held in late November 2021. The outcomes and next steps agreed to be progressed from the workstreams and wider group are outlined below.

Taking a strengths based approach, using Appreciative Inquiry principles as core, the focus of the IJB's culture will be on the following:

- o Arrange buddies for members who would like this;
- o Scope a work-stream to explore Mental Health/Learning Disabilities pathway approach to governance;
- o Continue with a program of informal seminars;
- o Develop 'thinking spaces' ;
- o IJB meetings – to focus on shared purpose and intent/remind all to wear IJB goggles etc;
- o Encourage this culture as a way of being in all IJB interactions;
- o Agree a form of words to be included in the Standing Orders, and
- o Consider ways for this relational culture to be developed and grown across the wider Aberdeen Health and Social Care Partnership (ACHSCP) teams and beyond.



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It was also agreed that the first ‘thinking space’ for all IJB members will be held in early 2022 to consider which aspects from the above will be most relevant to different people. Thereafter, we will encourage people to get involved in areas of particular interest to them. Progress will be overseen by a small working group, which will provide ‘light touch’ support and direction to progress this agenda. The IJB and Leadership Team will review annually progress made and future actions required. We will also seek to incorporate wording regarding our intent regarding culture into the IJB Standing Orders to ensure this approach is carried forward beyond current personnel.

3.4. Operation Iris/Look ahead to IJB’s Planner in 2022

As members of the IJB will be aware there is sustained pressure in the health and social care system. “Operation Iris” is the name NHS Grampian has given to the plan for the next six months, meeting the combined challenges of COVID-19 and Winter pressures. There has always been a coordinated effort to respond to the particular challenges faced at this time of year. Following on from Operation Rainbow and Operation Snowdrop, which represented the response to different phases of the pandemic, it was felt helpful to give the plan for the coming months a collective name that everyone could identify with. Operation Iris is now underway and will run for six months, with a review in March 2022 to decide whether the operation should be extended or concluded. ACHSCP staff will be heavily involved in this plan. In the aftermath of Storm Arwen, the system was put under more pressure. These “multiple concurrent pressures” (patient flow/storm etc) require careful management of the resources available.

Looking ahead to 2022, the IJB will consider key business documents such as the refresh of the Strategic Plan, and subsequent review of strategic risks whilst managing the system pressures described above. Based on these pressures it is proposed that the IJB consider looking at its Business Planner to identify the key business items that require decisions at the IJB level, whilst examining if any reports that are scheduled can be communicated to members through alternative means (service updates/Chief Officer’s report etc) and that this be reviewed at the conclusion of Operation Iris.



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Regional Updates

3.5. North East Partnership Steering Group

A meeting of the North East Partnership Steering Group (NEPSG) took place on 12 November 2021 where a presentation was provided on Grampian Medical Emergency Department (GMEDs), a service hosted by Moray IJB. This presentation highlighted the ways in which GMEDs has redesigned service delivery during Covid, resulting in service improvements and a summary report was requested to be submitted to all IJBs in due course.

The Group also received updates in relation to (a) Operation Iris which the Group noted and supported the approach across the 3 IJBs (Aberdeen, Aberdeenshire and Moray), and (b) Service Level Agreements (SLAs) being developed for majority of hosted services, noting that reporting on the SLA's will come to the 3 IJBs in 2022.

National Updates

3.6. Standards Commission-New Model Code of Conduct for Board Members

The Scottish Government started consultation on a revised model Code of Conduct for Board members in Scotland in 2020. The IJB previously put forward views on the proposed changes, as part of the consultation process. The Code was laid before the Scottish Parliament in September 2021 and it is expected that the revised Code will come into effect on 8 December 2021, with a lead in time for Boards and organisations to adopt the new Code. The main changes to the revised Code relate to the Code being written in the first person; the provisions on respect and gifts and hospitality being strengthened; and a new provision on bullying and harassment being added. There is also a new provision on "collective responsibility" which the IJB was concerned about. However the Scottish Government have confirmed that this provision will not be included in the Code for IJB's.

There is a new requirement to register interests of close family members who have transactions with the public body and a new three stage test for identifying and declaring interests.



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It is proposed to liaise with colleagues in Aberdeen City Council to provide training for IJB members on the new Code.

3.7. Mental Welfare Commission (MWC)-Care and treatment for people with alcohol related brain damage in Scotland

This report was informed by service visits and contact with 50 people with alcohol related brain damage (ARBD) and subject to welfare provisions under the Adults With Incapacity (Scotland) Act 2000 (AWI Act). The MWC findings are summarised alongside 4 recommendations for Health & Social Care Partnerships:-

- 1) Commission suitable, age appropriate and where possible specialist ARBD services.
- 2) Ensure allocation of the delegated officer role to a named individual to ensure consistency and continuity.
- 3) Community care review activity should be dynamic, coordinated processes which include review of personal outcomes, care plans, placement, the guardianship order and whether all or some of the powers remain relevant.
- 4) Strategic advocacy plans should include focus on accessibility of advocacy support at all stages of the care and support continuum.

We are confident that these are already adopted and reflected in our current practices, service delivery plans and commissioning intentions. However, we will review our practices along with our Royal Cornhill Hospital, Aberdeenshire, and Moray colleagues and other relevant partners to ensure our arrangements meet the MWC recommendations. We will also confirm this approach directly with the MWC.

Details of completed actions and any service learning will be included in the 'MWC Reports' annual update to the Clinical and Care Governance Committee.



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4. Implications for IJB

- 4.1. **Equalities, Fairer Scotland and Health Inequality** - there are no implications in relation to the IJB's duty under the Equalities Act 2010 and Fairer Scotland Duty.
- 4.2. **Financial** - there are no immediate financial implications arising from this report.
- 4.3. **Workforce** - there are no immediate workforce implications arising from this report.
- 4.4. **Legal** - there are no immediate legal implications arising from this report.
- 4.5. **Covid-19** - The update on immunisations makes references to the work that the Partnership are involved in with regard Covid vaccinations.
- 4.6. **Unpaid Carers** - There are no implications relating to unpaid carers in this report.
- 4.7. **Other** - there are no other immediate implications arising from this report.

5. Links to ACHSCP Strategic Plan

- 5.1. The Chief Officers update is linked to current areas of note relevant to the overall delivery of the Strategic Plan.

6. Management of Risk

6.1. Identified risks(s)

The updates provided link to the Strategic Risk Register in a variety of ways, as detailed below.



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6.2. Link to risks on strategic or operational risk register:

4-There is a risk that relationship arrangements between the IJB and its partner organisations (Aberdeen City Council & NHS Grampian) are not managed to maximise the full potentials of integrated & collaborative working. This risk covers the arrangements between partner organisations in areas such as governance; corporate service; and performance.

6- There is a risk of reputational damage to the IJB and its partner organisations resulting from complexity of function, delegation and delivery of services across health and social care

6.3. How might the content of this report impact or mitigate these risks:

The Chief Officer will monitor progress towards mitigating the areas of risk closely and will provide further detail to the IJB should she deem this necessary.

Approvals	
	Sandra Macleod (Chief Officer)
	Alex Stephen (Chief Finance Officer)